DARWIN USER GUIDE
LIVE BETTER, EVERY DAY
User Name: ______________________
Password: ______________________
DARWIN Hub ID: ______________________

Please keep your credentials stored in a safe location.
INDOOR AIR QUALITY
Excellent

96
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INTRODUCING DARWIN™

DARWIN is designed to bring in the benefits of nature, from purified air, filtered water and natural light patterns, to help enhance energy levels, sleep quality and overall well-being. It helps reduce indoor contaminants that negatively affect respiratory, cardiovascular, immune and cognitive health.

The DARWIN Ecosystem integrates elements across air, water, light and sleep solutions to help create a healthier indoor living environment. Each DARWIN package features a particular range of elements and DARWIN App functions.

AIR ELEMENTS
Intelligently and effectively targets particulate matter, volatile organic compounds, allergens & pathogens.

WATER ELEMENTS
Best-in-class filtration technologies help reduce sediment, chemicals and other contaminants to help ensure that the water you drink, bathe and cook with is purified and of great quality.

LIGHT ELEMENTS
Stimulate natural sunlight patterns to regulate your circadian rhythm, energy levels, sleep quality and overall well-being.

SLEEP ELEMENTS
Creates a transitional environment to promote restful sleep at night and a gentle awakening in the morning.

Disclaimer: Included Elements vary according to your DARWIN package. You can upgrade to a full DARWIN Ecosystem at any time by contacting Delos at support.home@delos.com.
GETTING STARTED

Congratulations on activating your DARWIN Ecosystem. The next step is to master how to use it. The DARWIN User Guide is an essential resource to navigate your home wellness intelligence network. From creating schedules for enhanced sleep and relaxation to maintaining a consistent filter replacement schedule, we’ve got you covered. Sit back, relax and embrace the benefits of a home that passively contributes to a healthier way of life.

DOWNLOADING THE APP

Visit the iOS Apple Store or Google Play Store and search for ‘DARWIN Wellness Intelligence’ to download and install the DARWIN Wellness Intelligence App to your mobile device.

LOG IN STEPS

1. After activating DARWIN, you will receive an email to set up your account. Using the tablet or mobile device on which the DARWIN App is installed, tap on the link in the email to be redirected to the DARWIN App.

2. In the DARWIN App, create your User ID and Password.

3. Once all the fields are complete, log into your account. Keep your User ID and password in a safe location.
**DARWIN APP SUMMARY**

**Home:** The home screen is your wellness dashboard. Check the wellness status of your home, from indoor and outdoor air quality to tracking the sun’s position in the sky as it correlates with the circadian lighting in your home.

**Experiences:** Choose a wellness experience to suit your needs, from energizing light for working, studying or cooking to relaxing light for reading and unwinding. You can also schedule ‘Sleep’ and ‘Dawn Simulation,’ our curated transitional sequences for the bedroom.

**Elements:** Manage the elements across your wellness ecosystem, from circadian lighting to blackout blinds and audio. Elements are categorized by individual room and by type.

**Favorites:** Specify your favorite elements, including preferred lighting, audio or blind settings room-by-room.

**Climate:** Monitor indoor temperature and humidity patterns or set your ideal thermal comfort levels.
THE DARWIN DASHBOARD

HOME SCREEN: TABLET

OUTDOOR WEATHER
View weather conditions, temperature, humidity levels and local forecast information.

SETTINGS
Access general account and device information.

EXPERIENCES
Select a wellness experience to suit your mood or schedule your wake-up or sleep time.

ELEMENTS
Manage the elements across your wellness ecosystem. Elements are categorized by room and by type.

DISCOVER
Explore the science behind our offerings through our interactive website.

CLIMATE
Adjust thermal settings and set comfort ranges for different zones in your home.

CURRENT ACTIONS
Track DARWIN's ongoing actions to help ensure optimal wellness conditions.
OUTDOOR AIR QUALITY
Monitor the air quality outside your home using real-time data and an Outdoor Air Quality score.

CIRCADIAN LIGHT STATUS
Follow the pattern of the circadian lighting in your home as it shifts to mirror the position of the sun.

INDOOR AIR QUALITY
Check the air quality of your home at a glance with a 1-100 score aggregated from total indoor air pollution data.

CURRENT COMFORT LEVEL
Adjust the thermal ambience in your space to help ensure optimal comfort.
THE DARWIN DASHBOARD

HOME SCREEN: MOBILE

TOGGLE HOME SCREENS
Arrows at the top of Home Screen 1 and at the bottom of Home Screen 2 enable you to switch easily between the two screens.

SETTINGS
Access general account and device information.

INDOOR AIR QUALITY
Check the air quality of your home at a glance with a 1-100 score aggregated from total indoor air pollution data.

MENU
A menu of options including Favorites, Experiences, Elements and Climate.
CIRCADIAN LIGHT STATUS
Follow the pattern of the circadian lighting in your home as it shifts to mirror the position of the sun.

OUTDOOR AIR QUALITY
Monitor the air quality outside your home using real-time data and an Outdoor Air Quality score.

OUTDOOR WEATHER
View weather conditions, temperature, humidity levels and local forecast information.
**FAVORITES**

**FAVORITE**
From the home screen, easily access frequently used functions.

**HEART**
Simply tap the green heart next to a function to save it as a favorite and slide the bar to switch the function on. A green heart indicates that a function is a favorite.

**ADJUST PREFERENCES**
Tap the three dots to adjust individual preferences such as the brightness of your lighting.
CIRCADIAN
Our default programming simulates natural sunlight patterns to help regulate your circadian rhythm, promoting energy and vitality throughout the day and restful sleep at night.

RELAX
Warm tones create a relaxing ambiance when you want to unwind and prepare your body for rest.

ENERGIZE
Bright white energizing light helps to suppress melatonin and enhance vitality and productivity when you need to focus.

COOKING
Vibrant lighting creates an ideal environment for food prep.

EXPERIENCES

SCHEDULED EXPERIENCES

SCHEDULES
Tap ‘add’ to schedule a DARWIN ‘Dawn Simulation’ or ‘Sleep’ experience. Specify your preferred days and times and customize your experience according to Room or Element type.
SET WAKE OR SLEEP
Choose “Set Wake” to schedule Dawn Simulation and “Set Sleep” to schedule a Sleep experience.

CUSTOMIZE
Next, tailor your schedule to specify wake time, days of the week and elements including lights, blinds and audio.

SELECT AUDIO
Finally, choose a soundtrack to wake you after a night of restorative sleep.

WAKE
Our uniquely calibrated sequence of lighting, blackout blinds and thermal ambience mirrors a natural sunrise, to promote a gentle awakening.

SLEEP
Subtle lighting, blackout blinds and comfortable thermal conditions create an environment that encourages restful sleep.

Disclaimer: Included Elements vary according to your DARWIN package. You can upgrade to a full DARWIN Ecosystem at any time by contacting Delos at support.home@delos.com.
Take control of each individual DARWIN Element and customize your experiences, from Circadian Lighting to audio and blackout blinds.

**ROOMS**
View and manage each DARWIN Element, room-by-room. Room names are established by the DARWIN Activation Expert based on active devices in the home.

**TYPES**
View and manage the Elements of your home wellness network according to Element Type. Tap ‘Lights’ to view a list of your lights and turn each element on or off individually.

*Disclaimer: Included Elements vary according to DARWIN package. You can upgrade to a full DARWIN Ecosystem at any time by contacting Delos at support.home@delos.com.*
Quickly and seamlessly adjust the thermal conditions across your home.

**CURRENT**
View current thermal and humidity conditions.

**SET POINT**
Define your desired temperature by specifying the set point.
MAINTAINING DARWIN

Your home comes installed with both air and water filtration systems. You will periodically need to replace the water and air filters, while leaving the base system in place. Maintaining and replacing filters is very important as it protects your warranty.

For an average home, air and water filters generally require replacement every 6-12 months*. However, exact lifespan is determined by the quality and quantity of the water and air that pass through the filters. DARWIN will notify you when your filters need replacement and will redirect you to the Delos online shop.

<table>
<thead>
<tr>
<th>FILTER LIFESPAN*</th>
</tr>
</thead>
<tbody>
<tr>
<td>WATER</td>
</tr>
<tr>
<td>Whole Home Water Filtration System Filter Pro</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>AIR</th>
</tr>
</thead>
<tbody>
<tr>
<td>Delos HEPA Filter Basic</td>
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<tr>
<td>Delos HEPA Filter Pro</td>
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<tr>
<td>Delos VOC Filter Basic</td>
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<tr>
<td>Delos VOC Filter Pro</td>
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<tr>
<td>Delos Foam Prefilter Basic</td>
</tr>
<tr>
<td>Delos Foam Prefilter Pro</td>
</tr>
<tr>
<td>TVOC Sensor Replacement Module</td>
</tr>
<tr>
<td>PM2.5 Sensor Replacement Module</td>
</tr>
</tbody>
</table>

Easily purchase replacement filters/cartridges at shop.delos.com. For your convenience, the DARWIN App will send you a reminder when your filters/cartridges are due for replacement, according to manufacturer recommendations.

* Variable by installation location and environmental factors. Check filters regularly to ensure optimal performance.
My DARWIN App is not connecting to the DARWIN Hub.

If the DARWIN App is not responding, try the following steps for troubleshooting:

1. Confirm that the DARWIN Hub is powered on and connected to the internet via an Ethernet connection.

2. Confirm that your mobile device or DARWIN Tablet is connected to the same network as your DARWIN Hub.

3. Close and reopen the App.

4. If the App is still unresponsive, locate your DARWIN Hub and turn it off using the power supply, then close the App on the selected device. Next, turn the DARWIN Hub back on. Wait 2 minutes before reloading the DARWIN App. You may need to re-enter your username and password.

5. If the App does not load, press the logout button, re-enter credentials and try again.

6. If the DARWIN App is still not responding, please email support.home@delos.com.

The lights in my DARWIN App are grayed out and cannot be controlled.

Devices appear grayed out on the interface because they have lost network connection. This can result from power loss to either the specific unit, the device or the associated network linking the device.

1. Check for power to the light by ensuring that the physical light switch is in the ‘on’ position.

2. Confirm that the light is powered on by turning it off, then on and be sure to leave the light in the ‘on’ position.

3. If the lights turn on via the physical switch, refresh the user-interface screen by navigating to another screen within the DARWIN App and returning. Lights should now be available.

4. If the lights don’t turn on via the physical switch, there may be an issue with the power on this circuit and an electrician may be required.

5. If the lights in your DARWIN App remain inaccessible, please email support.home@delos.com.
The DARWIN App is reading “No Data Available” for Indoor Air Quality or the Thermostat.

1. The “No Data Available” message will only appear if you have not opted for the DARWIN air activation. Responsive Air Purification requires activation to enable complete functionality. Ensure that you have purchased this feature with your home builder prior to troubleshooting.

2. The “No Data Available” message indicates that the Delos Air Quality Sensor is unable to communicate information to the DARWIN Hub. This will occur if the sensor is turned off or has lost network connection. Confirm that the Air Quality Sensor and the DARWIN Hub are both powered on and connected to the same Internet network. On the home screen of the sensor, navigate to ‘Settings’ and then ‘Device Details’ to confirm that all data is being sent to DARWIN through the local WiFi network.

3. If you have just replaced the sensor modules in your Air Quality Sensor, the “Loading Data” message may appear for approximately 2 minutes before displaying indoor air quality data. If you are still experiencing issues, please shutdown the device by holding down the power button until you receive the popup to shutdown. Wait 3 minutes with the power off before powering the system back up.

4. If after following these steps the DARWIN App still reads ‘No Data Available,’ please email support.home@delos.com.

The speakers in my DARWIN App are grayed out and cannot be controlled.

Devices appear grayed out on the interface because they have lost connection. This can result from power loss to either the device or associated network hub linking the device to the network.

In order to troubleshoot this issue, please follow the instructions below:

1. Confirm that the speakers/amp have power.

2. Confirm that speakers/amp are on the same network as the DARWIN Hub by reviewing settings in the SONOS app.

3. Refresh the user-interface screen by navigating to another screen within the DARWIN App and returning.

4. Through the SONOS app, confirm the ability to play sound by playing your file of choice through the speakers.

5. If the speaker is unresponsive, please contact SONOS support or visit the SONOS website at https://www.sonos.com/en-us/contact for further assistance.
FREQUENTLY ASKED QUESTIONS

Q: Who is Delos? What is DARWIN Home Wellness Intelligence?
A: Delos is a global wellness real estate and technology company with a mission to enhance health and well-being in the environments where we live, work, sleep and play.

As the world’s first home wellness intelligence network, DARWIN helps optimize your home environment to serve as a vehicle for enhanced health and well-being. The system intuitively regulates the elements within your home to connect you with the benefits of the natural outdoors, from purified air and water to lighting that mirrors the patterns of the sun to help regulate your circadian rhythm.

Q: What is the benefit of DARWIN to my home and my family?
A: The majority of our evolution occurred outdoors, shaped by the genius of nature. We now spend over 90% of our time indoors, which has had an increasingly negative impact on our overall health and well-being. The quality of our indoor air, water and light can undermine even our best efforts to maintain a healthier lifestyle. DARWIN is designed to monitor, calibrate and respond to indoor environmental conditions to help transform your home into a wellness home, promoting enhanced energy levels, sleep quality, productivity and overall health and well-being for you and your family.

Q: I’ve never heard of DARWIN before. Have these products been properly researched and tested?
A: Delos offers evidence-based solutions based on years of rigorous laboratory research and collaborations with leading architects, engineers, scientists, health professionals and some of the foremost medical and scientific institutions (Harvard, Mayo Clinic and The Cleveland Clinic).

Delos is committed to ongoing research and development through the Well Living Lab, a Mayo Clinic partnership, where dedicated scientists adjust environmental conditions within a sensor-rich, simulated real-world environment in order to identify correlations and practical applications that provide long-term health and wellness benefits.

In the United States, Delos has worked with leading reputable companies and manufacturers to guide the development of the highest quality products for the DARWIN Network. Only after extensive performance testing and review by the Delos Labs team are these products included in the DARWIN suite. Rest assured that Delos delivers the highest quality products for your home.

Q: There are many upgrade options. Can I choose to upgrade air, water or light options individually?
A: Yes, you can. We have designed various upgrades depending on your budget and on the features that you and your family choose to prioritize. Upgrades can be discussed with your homebuilder.
Q: How often do I need to change my filters? Where do I get replacements?

A: Each home comes installed with both air and water filtration systems, which periodically need to be replaced. Maintaining and replacing filters according to the manufacturers’ recommendations is very important to maintaining the warranty of your system. For an average home in the United States, air and water filters generally require replacement every 6 to 12 months. However, exact lifespan is determined by the selected filter and the quality and quantity of water and air that pass through the filter. All this information is available on support.delos.com. Additional filters may be purchased directly from the Delos e-commerce shop at shop.delos.com.

Q: What is the DARWIN Activation process? When does this get done?

A: If you chose one of our activation packages, a DARWIN Activation Expert will work with you to bring DARWIN to life, leading you through a comprehensive orientation process and ensuring that DARWIN Elements are connected, registered and activated through your wireless network. The activation process is initiated after you have installed your home Wi-Fi network.

To activate, all you have to do is register your home and schedule an appointment online at delos.installernet.com and a DARWIN Activation Expert will visit your residence and ensure that each room is programmed with your preferred wellness settings.

Q: Can I purchase DARWIN Home Wellness Intelligence directly through Delos or other outlets?

A: The DARWIN base package is sold through our homebuilder, developer and dealer partners. To retrofit your home with DARWIN Home Wellness Intelligence, please contact Delos directly at support.home@delos.com.

Q: What are the ongoing costs?

A: Ongoing costs are dependent on individual DARWIN products and additional upgrades. The base wellness package requires annual water and air filter replacements. Additional filters can be included in your home upgrades or purchased directly from the Delos e-commerce shop at shop.delos.com.

Q: Are DARWIN products under warranty?

A: Each product in the DARWIN Ecosystem has specific warranty details. These are detailed in the Quick Start Guide, which will be provided when you buy your home.
FEEL LIKE WE CAN IMPROVE OUR USER GUIDE?

We’d love to hear your feedback! We will review your feedback in detail and use it to help us enhance our user experience. Email us at: support.home@delos.com.

If you’re having an issue with DARWIN, please contact a DARWIN Expert at support.home@delos.com.

CAN’T FIND WHAT YOU ARE LOOKING FOR?

Visit our online support page at support.delos.com or write to us at support.home@delos.com.
LIVE BETTER, EVERY DAY